

BAND PRINTER

New Style Band Printer

Data Products has made some changes and improvements for better print quality, performance, and reliability to the Band Printers now being shipped to the field. The new parts should not be considered compatible unless so stated.

1. New Band Drive Motor with larger armature for increased torque.
2. New One Piece Rubber Coated Solid Steel Pulleys for smoother band movement.
3. New Band Idler Assembly with simple one screw adjustment for band tracking and edge guide load.
4. New Positive Ribbon Drive System using a drive belt with teeth, mating pulleys, and a spring loaded idler to prevent slippage which was common with the old O-Ring friction belt. O RING RIBBON DRIVE SYSTEM IS NOT
5. New Ribbon Jam Sensor, which also uses the "06" status display, to go with the ribbon movement sensor, all within one harness. UPGRADEABLE TO
6. New Timing and Status Board which is compatible to all printers. However, if this board is used in a 600LPM printer, new Band-Speed and Programming Headers must be used. These headers are located at J2 and J4 and come as a set, part number 726-1726. The board should be indentifiable by its OEM number, 263080-001. Same Wang part #, 726-1107, as old style board. EXIST DRIVE BECAUSE CASTINGS ARE DIFFERENT.
7. New Power Board compatible with all printers. Has only connections for two solenoid clamps as there are only two clamps in the latest models. Leave right hand solenoid disconnected if using this board in an older printer and if using an older power board in a newer printer run a jumper across the third plug. This new board must have jumpers in at W3 and W6 so please check before installing. Same Wang part # for all power boards, 726-1219. OEM # 263040-001.
8. New Optional Bottom of Form Guide which is a self adhesive strip of mylar attaching to the left side of the print station to hold the paper when the last form is no longer held by the paper clamps.

NEW PART NUMBERS

<u>DESCRIPTION</u>	<u>PART NUMBER</u>	<u>OEM NUMBER</u>
CLUTCHING WASHER FOUND ON BAND MTR SHAFT	726-1554	
Band Drive Motor	726-1728	263476-001
Band Drive Pulleys	726-1729	257570-001
Band Idler Ass'y	726-1738	263006-001
Ribbon Belt Tension Arm	726-1739	263477-001
Ribbon Belt Tension Arm Spring	726-1740	263363-001
Ribbon Drive Pulley	726-1737	263458-001
Ribbon Drive Belt	726-1730	801669-006
Ribbon Drive Ass'y	726-1731	263455-01
Ribbon Jam/Motion Harness	726-1727	267372-001

--continued--

<u>DESCRIPTION</u>	<u>PART NUMBER</u>	<u>OEM NUMBER</u>
Band-Speed and Programmable Header Kit for New Style Timing & Status Brd. on 600LPM printers	726-1726	810106-004
Optional Bottom of Form Guide	726-1736	257454
B300 Paper Out Switch Ass'y	726-1732	246381-002
B600 Paper Out IC Hall Effect	726-1733	810205-001
B600 Paper Out Harness & IC Ass'y	726-1734	251127-002
B600 Auxillary Capacitor Pack	726-1735	251086-001
Latch Kit	726-1702	267451-001
10 AMP Line Filter	726-1220	
Paper Guide Clip	726-1225	247963-001
Left Door Hinge	726-1226	242580-001
Right Door Hinge	726-1227	242580-002
Terminator Brd. (parallel only)	726-1228	257344-001
Static Eliminator Kit	726-0006	
Printer Cover Ass'y	726-1741	
Door Ass'y	726-1742	
Paper Deflector	726-1743	257219-001
Ground Brush	726-1744	251846-001

Defective Hammerbank Backstop Screws

Data Products has discovered a problem with some backstop screws which results in either a missing or misregistered character for the first several lines of print after an hour or so of the printer being inactive. This is caused by the material from which some backstop screws are made bonding itself to the hammer. Replace the backstop screw with one from stock as these should not have this problem although physically they look the same. Backstop Screw - part # 726-1112.

WANG

LABORATORIES, INC.

TO: ALL COMPUTER PERSONNEL

FROM: KEITH JONES
JOE MCDERMOTT
TIM DAWSON
DICK KNAPP

SUBJ.: WEEKLY COMPUTER TELEX # 30

DATE: JANUARY 29, 1980

VP/MVP:

We are experiencing some printer problems on VP/MVP systems. These problems may be cured by ECN #13176 on the 210-7592 board. The ECN requires the following:

1. Cut Etch between L12 Pin 2 & L28 Pin 11
2. Add a wire between L12 Pin 2 and L12 Pin 9
3. Add a wire between L28 Pin 11 and L12 Pin 8

This ECN raises the E Rev level of the 7592 to 4. All Mutual Benefit Installations must have this ECN.

2273 Band Printer:

There is a new processor board, 726-1105, for the Band Printer. The board has a bank-type band time-out switch loaded in location U69. The switches are as follows:

	TIMEOUT FOR 300 LPM	TIME OUT FOR 600 LPM
S1-1	2.3 seconds	1.8 seconds
S1-2	4.5 seconds	3.5 seconds
S1-3	9.0 seconds	7.0 seconds
S1-4	18.0 seconds	14.0 seconds
S1-5	36.0 seconds	28.0 seconds

If all switches are off, the band will not start. If more than one switch is on, the delay is the sum of each switch.

B. 300 LPM & 600 LPM DIFFERENCES (ELECTRICAL)

CARD COMPLIMENTS ARE IDENTICAL WITH THE EXCEPTION OF AN
ADDITIONAL HAMMER DRIVER P.C.B. AND THE MOTHER BOARD.

300 LPM MOTHERBOARD 726-1103 251995-001 (OEM #)
600 LPM MOTHERBOARD 726-1215 251190 (OEM #)

THE PROCESSOR PROMS LOCATED ON PROCESSOR PCB ARE ALSO
DIFFERENT.

300 LPM PROCESSOR PROMS 726-1217 250531-001 (OEM #)
600 LPM PROCESSOR PROMS 726-1218 257204-001 (OEM #)

3. OTHER DIFFERENCES**A. HAMMER BANK ASSY.**

300 LPM	726-1192	244444-001 (OEM #)
600 LPM	726-1210	248023 (OEM #)

B. HAMMER MODULE

300 LPM	726-1135	251704-001 (OEM #)
600 LPM UPPER	726-1208	251704-015 (OEM #)
600 LPM LOWER	726-1209	251704-016 (OEM #)

C. HEADER PLUGS

300 LPM		
T & S HEADER KIT	726-1211	257435-001 (OEM #)
HAMMER DRIVER KIT	726-1213	257436-001 (OEM #)

600 LPM		
T&D HEADER KIT	726-1212	257435-003 (OEM #)
HAMMER DRIVER KIT	726-1214	257436-003 (OEM #)

4. 2273 Band Printer: There is a bank switch on the Interface
board which allows you to set the bottom of form skip over to
certain lengths. They are as follows:

Switch Bank #2

SW 2	SW3	Skip Over
ON	OFF	0 lines
OFF	OFF	3 lines
ON	ON	4 lines
OFF	ON	6 lines

M-E-M-O-R-A-N-D-U-M

TO: All Area Offices
FROM: Jim Gary
DATE: December 14, 1982
SUBJECT: Forms Control Program

By this time you have found that the Forms Control Program set with Release 5.1.60 does not work correctly on 5573 printers. Further, you should have received a copy of Forms Control Program 5.2.14. There seems some concern on how to get a forms change on this release. The proper procedure is to do a Top Of Form prior to acknowledging the forms change.

If there are any questions, please contact me at (617) 275-5730, extension 432.

Regards,

Jim Gary
Software Support Specialist

cc: Terry Monqalier
ATS's
DTS's

JG:LCM:0953B

WANG

LABORATORIES, INC.

VS

5573 SERIAL BAND PRINTER

Below is the way to get the 5573 Band Printer to print at 8 lines per inch on a serial printer. (6/8 switch is not used)

1. FORMCNTL must be set to:
 - a. 8 lines per inch
 - b. 88 lines per page
2. Use non-conflicting printer scheduling (Print Class)
3. Set user print mode defaults to the proper class, form# & printer
4. Be sure ECNs 14339, 15111, and 15112 are installed.

ON 2200

WANG

ECN

ECN No. 15711

SHEET 1 OF 2
DATE 5-22-80
RFA NO. (REF)ORIGINATOR Paul Delvy DEPT. 16 EXT. 2232 DATE 4/22/80
MODEL NO. 600 LPM '5574 TITLE

PART NO.	None	PART NAME	Processor Board	REV. F T	PC REV. FROM TO	ELEC. REV. FROM TO
DWG. NO.		(DWG. TITLE)				
ASSY. PART NO.		ASSY. TITLE		EFFECTED <input type="checkbox"/> NO EFFECT <input type="checkbox"/>		

DESCRIPTION OF CHANGE

Change the loading of the Microcode on the Processor Board as follows:

LOCATION	FROM	TO
Mem 1	810242-1	250583-1
Mem 2	810242-2	250583-2
Mem 3	810242-3	250583-3
Mem 4	810242-4	250583-4
Mem 5	810242-5	250583-5

RECEIVED

MAY 23 1980

PRINT ROOM

This board is purchased as part of the Data Product printer
therefore there is no WLI #

NOTE: Bonded stores and final assembly to conform when parts are in stock

Ref 187-5574 and 167-5574

REASON FOR CHANGE

- 1 To allow the use of print foldover
2 To allow remote switching between 6/81 pi
3 To allow paper realignment when doing 6/8 switch
4 To allow printing on either buffer full or CR

0984M/94

NEW PURCHASE REQ'D. ☐SHOP REWORK REQ'D. ☐VENDOR REWORK REQ'D. ☐CUSTOMER ENGINEERING
☐ IMMEDIATE CUST.
☒ CUST. PER NEXT CALL
☐ INFORMATION ONLY
☐ NONE

ACKNOWLEDGE

BY: _____
DATE: _____☒ MANDATORY CHANGE
☐ DOCUMENTATION CHANGE (PL, BOM, DWG)
☐ EASE OF MFG., COST REDUCTION
☐ PRODUCT IMPROVEMENT

DISPOSITION

Bonded	FINAL ASSY AREA	SUB ASSY AREA	PARTS IN House	Outside Vendor	Future MFG.
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USE AS IS TO
PREVIOUS REV.

TO CONFORM

TO CONFORM IF NOT
BEYOND OPERATIONS
EFFECTEDFINAL
APPROVALAPPROVED
DESIGN ENGRG.APPROVED
MFG. ENGRG.

WRITTEN BY

Paul Richer 5/10
n Loune #18Paul Delvy
D. Caffelze

Judy Mulno

MAR

ECN NO. 15111

(62)

- ☐ FUNCTIONAL CHANGE
☐ APPEARANCE/SALEABILITY CHANGE
☐ SERVICEABILITY CHANGE
☐ COST REDUCTION
 DOES THIS CHANGE REQUIRE:
☐ E.O.M. CHANGE
☐ ASSEMBLY PROCESS CHANGES
☐ FIXTURE/JIG/TOOLING CHANGES
☐ NO/INJECTION SOFTWARE CHANGES
☐ EFFECTIVITY CONSIDERATIONS
☐ PHASE-IN
☐ EXHAUST AVAILABLE INVENTORY
☐ USE UNTIL NEW PARTS AVAILABLE
☐ TO CONFORM IMMEDIATELY
☐ STOP SHIPMENTS
☐ STOP PRODUCTION
☐ WITH NEW PRODUCT COMMITMENT
☐ OTHER
☐ IMMEDIATELY (MANDATORY)
 QTY IN STOCK _____
 QTY ON ORDER _____
 VENDOR _____
 WMS _____
 Rework Considerations
☐ VENDOR QTY _____
☐ WMS _____
☐ ENG ANNEX QTY _____
 OBSOLESCENCE
☐ OBSOLETE
☐ SCRAP QTY _____
 UNIT _____
 TOTAL _____
☐ MAINTAIN FOR
 CUSTOMER ENGINEERING
 QTY _____
☐ OTHER _____

PART NUMBER _____ UNIT COST _____
 QTY IN STOCK _____
 PART NUMBER _____
 QTY ON ORDER _____
 VENDOR _____ UNIT COST _____
 WMS _____ UNIT COST _____

DISTRIBUTION CONSIDERATIONS

ACK BY _____ DATE _____
 DOES THIS CHANGE EFFECT:
☐ EXISTING ORDERS
☐ STOP SHIPPING - Rework
 QTY ON HAND _____
☐ CONTINUE SHIPPING AS IS

COST ACCOUNTING

ACK BY _____ DATE _____
 DOES THIS CHANGE REQUIRE:
☐ UNIT COST ADJUSTMENT
☐ SUB-ASSY REPOSTING
☐ SALE PRICE ADJUSTMENT
☐ SCRAP COST
 UNIT COST _____
 TOTAL COST _____
☐ WRITE-OFF COST
 UNIT COST _____
 TOTAL COST _____

PRODUCT PLANNER

ACK BY _____ DATE _____
 DOES THE CHANGE EFFECT THE WORK IN PROCESS
☐ YES ☐ NO

PRODUCT SCHEDULER

ACK BY _____ DATE _____
 WORK IN PROCESS SWOP _____
☐ CANCEL QTY _____
☐ REVISE _____
☐ ISSUE NEW ORDER _____
 KIT STATUS YES NO
 KIT NO _____ QTY _____
☐ CANCEL
☐ REVISE
☐ ISSUE NEW KIT
☐ DE-ALLOCATE
 CUSTOMER ENGINEERING
☐ REPLACEMENTS PARTS
 REPLACEMENTS
 WLN # _____
 QTY _____

CUSTOMER ENGINEERING

ACK BY _____ DATE _____
 DOES THIS CHANGE EFFECT:
☐ EQUIPMENT IN THE FIELD
☐ HARDWARE UPDATE
☐ IMMEDIATE ☐ NEXT CALL ☐ INFO C
☐ SOFTWARE UPDATE
☐ IMMEDIATE ☐ NEXT CALL ☐ INFO C
☐ DOCUMENTATION UPDATE
☐ OTHER

COMMENTS

INVENTORY PLANNER

DOES THIS CHANGE REQUIRE:

ACK BY Cu DATE 5/5

☐ NEW PROCUREMENT
 WLN _____, REQ # _____, QTY _____
 P.O.# _____, QTY _____
 WLN _____, REQ # _____, QTY _____
 P.O.# _____, QTY _____
☐ CANCELLATION/DE-EXPEDITE
 OPEN ORDER
 WLN _____, P.O.# _____, QTY _____
 WLN _____, P.O.# _____, QTY _____
☐ Rework
☐ ENG ANNEX,
 WLN _____, QTY _____
 WLN _____, QTY _____
☐ WMS
 WLN _____, P.O.# _____, QTY _____
 WLN _____, P.O.# _____, QTY _____
☐ VENDOR
 WLN _____, P.O.# _____, QTY _____
 WLN _____, P.O.# _____, QTY _____

WANG

ECN

ECN No. 15712

SHEET 1 OF 3
DATE 5-22-80
RFA NO. (REF)

ORIGINATOR Paul Delvy DEPT. 16 EXT. 2232 DATE 4/22/80
MODEL NO. 300Lpm 5573 TITLE

PART NO.	None	PART NAME	Processor Board	REV. F	T	PC REV. FROM	TO	ELEC. REV. FROM	TO
DWG. NO.		(DWG. TITLE)	Hammer Board						
ASSY. PART NO.		ASSY. TITLE						EFFECTED	<input type="checkbox"/>
								NO EFFECT	<input type="checkbox"/>

DESCRIPTION OF CHANGE

Change the loading of the Microcode proms on the Processor as follows

LOCATION	FROM	TO
Mem 1	810253-1	250584-1
Mem 2	810253-2	250584-2
Mem 3	810253-3	250584-3
Mem 4	810253-4	250584-4
Mem 5	810253-5	250584-5

Replace the plug jumpers on the timing and status P.C.B.

Location J4
From 81018-001 Rev B
To 81018-003 Rev C

Location J2
From 810106-001A
To 810106-003C

This board is purchased as part of the Data Product printer therefore there is no WLI #

RECEIVED

MAY 23 1980

PRINT ROOM

REASON FOR CHANGE

* NOTE: Bonded stores and final assembly to conform when parts are in stock

- 1 To allow 255 lpm printing to increase to 290 lpm
- 2 To allow the use of print foldover
- 3 To allow remote switching between 6/8 lpi
- 4 To allow paper realignment when doing 6/8 switch
- 5 To allow printing on either buffer full or CR

0985M/94

NEW PURCHASE REQ'D. ☐ SHOP REWORK REQ'D. ☐ VENDOR REWORK REQ'D. ☐

CUSTOMER ENGINEERING <input type="checkbox"/> IMMEDIATE CUST. <input checked="" type="checkbox"/> CUST. PER NEXT CALL <input type="checkbox"/> INFORMATION ONLY <input type="checkbox"/> NONE				ACKNOWLEDGE BY: _____ DATE: _____				<input checked="" type="checkbox"/> MANDATORY CHANGE <input type="checkbox"/> DOCUMENTATION CHANGE (PL, BOM, DWG) <input type="checkbox"/> EASE OF MFG., COST REDUCTION <input type="checkbox"/> PRODUCT IMPROVEMENT			
DISPOSITION	Bonded	FINAL ASSY AREA	SUB ASSY AREA	PARTS IN House	Outside Vendor	Future MFG.	Paul Nickels 5/18				
USE AS IS TO PREVIOUS REV.							FINAL APPROVAL M. Louie 4/18				
TO CONFORM	SEE NOTE					X	APPROVED DESIGN ENGRG. Paul Delvy				
							APPROVED MFG. ENGRG. D. Caffee				
TO CONFORM IF NOT BEYOND OPERATIONS EFFECTED							WRITTEN BY Andy Mulvaney				

(WANG)

ECN

ECN No. 15112

SHEET 2 OF 3

(62)

Replace the plug jumper on the Hammer Driver board as follows:

Location J18

From 257436-001

To 810107-004C

Ref 187-5573 and 167-5573

ECN
NO.

15112

ORIGINATOR

SHEET 3 OF 3ECN NO. 15112

REG ECN COORDINATOR

ACK BY _____ DATE _____

- ☐ FUNCTIONAL CHANGE
☐ APPEARANCE/SALEABILITY CHANGE
☐ SERVICEABILITY CHANGE
☐ COST REDUCTION
 DOES THIS CHANGE REQUIRE:
☐ B.O.M. CHANGE
☐ ASSEMBLY PROCESS CHANGES
☐ FIXTURE/JIGS/TOOLING CHANGES
☐ NC/INSERTION SOFTWARE CHANGES
 EFFECTIVITY CONSIDERATIONS
☐ PHASE-IN
☐ EXHAUST AVAILABLE INVENTORY
☐ USE UNTIL NEW PARTS AVAILABLE
☐ CONFORM IMMEDIATELY
☐ STOP SHIPMENTS
☐ STOP PRODUCTION
☐ WITH NEW PRODUCT COMMITMENT
☐ OTHER
☐ IMMEDIATELY (MANDATORY)
 QTY IN STOCK _____
 QTY ON ORDER _____
 VENDOR _____
 WMS _____

REWORK CONSIDERATIONS

- ☐ VENDOR QTY _____
☐ WMS _____
☐ ENG ANNEX QTY _____
 OBSOLESCENCE
☐ OBSOLETE
☐ SCRAP QTY _____
 UNIT _____
 TOTAL _____
☐ MAINTAIN FOR
 CUSTOMER ENGINEERING
 QTY _____
☐ OTHER _____

PART NUMBER _____ UNIT COST _____
 QTY IN STOCK _____
 PART NUMBER _____
 QTY ON ORDER _____
 VENDOR _____ UNIT COST _____
 WMS _____ UNIT COST _____

DISTRIBUTION CONSIDERATIONS

ACK BY _____ DATE _____
 DOES THIS CHANGE EFFECT:
☐ EXISTING ORDERS
☐ STOP SHIPPING - REWORK
 QTY ON HAND _____
☐ CONTINUE SHIPPING AS IS

COST ACCOUNTING

ACK BY _____ DATE _____
 DOES THIS CHANGE REQUIRE:
☐ UNIT COST ADJUSTMENT
☐ SUB-ASSY RECASTING
☐ SALE PRICE ADJUSTMENT
☐ SCRAP COST
 UNIT COST _____
 TOTAL COST _____
☐ WRITE-OFF COST
 UNIT COST _____
 TOTAL COST _____

PRODUCT PLANNER

ACK BY _____ DATE _____
 DOES THE CHANGE EFFECT THE WORK IN PROCESS
☐ YES ☐ NO

PRODUCT SCHEDULER

ACK BY _____ DATE _____
 WORK IN PROCESS SWO# _____
☐ CANCEL QTY _____
☐ REVISE _____
☐ ISSUE NEW ORDER _____
 CUSTOMER ENGINEERING
☐ REPLACEMENTS PARTS
 REPLACEMENTS
 WLN # _____
 QTY _____
 KIT STATUS YES NO
 KIT NO _____ QTY _____
☐ CANCEL
☐ REVISE
☐ ISSUE NEW KIT
☐ DE-ALLOCATE

CUSTOMER ENGINEERING

ACK BY _____ DATE _____
 DOES THIS CHANGE EFFECT:
☐ EQUIPMENT IN THE FIELD
☐ HARDWARE UPDATE
 ☐ IMMEDIATE ☐ NEXT CALL ☐ INFO C:
☐ SOFTWARE UPDATE
 ☐ IMMEDIATE ☐ NEXT CALL ☐ INFO C:
☐ DOCUMENTATION UPDATE
☐ OTHER

COMMENTS

INVENTORY PLANNER

DOES THIS CHANGE REQUIRE:

ACK BY Cu DATE 5/5

☐ NEW PROCUREMENT
 WLN _____, REQ # _____, QTY _____
 P.O.# _____, QTY _____
 WLN _____, REQ # _____, QTY _____
 P.O.# _____, QTY _____
☐ CANCELLATION/DE-EXPEDITE
 OPEN ORDER
 WLN _____, P.O.# _____, QTY _____
 WLN _____, P.O.# _____, QTY _____
☐ REWORK
☐ ENG ANNEX,
 WLN _____, QTY _____
 WLN _____, QTY _____
☐ WMS
 WLN _____, P.O.# _____, QTY _____
 WLN _____, P.O.# _____, QTY _____
☐ VENDOR
 WLN _____, P.O.# _____, QTY _____
 WLN _____, P.O.# _____, QTY _____

WEEKLY COMPUTER TELEX #41

PG. 2

5573/5574

There is a new serial interface for the band printer (5572, 5574). It comprises of two boards (210-7519, 210-7520). These two boards replace the Black Box. Here is some preliminary information:

1. Switch Settings: (210-7520)

Switch Bank 1 (located 2/3rds to the right, in the center) is equivalent to the switch on the I/O board of the PIO (210-7446). SW1-3 should be ON and the others OFF.

Switch Bank 2 (bottom left hand corner) is the same as the switch on the CPU board of the PIO (210-7348). Switch 2-1 & 2 should be OFF, the rest ON.

2. New processor microcode automatically decodes lower case characters to upper case if the printer has a 64 character band. (ECN 15111 for 600 LPM and ECN 15112 for 300 LPM).

3. SW3-4, on the Centronics interface board, should be ON if new processor microcode is installed. If the old processor PROMS are used, this switch should be in the OFF position.

4. The two sockets (J1 and J2) on the bottom of the 210-7520 should be facing downward. According to Manufacturing, some of these boards have been sent out with the sockets facing upward. Boards with this error should be corrected by unsoldering both sockets, sockets reversed, and resoldering them correctly.

5. Refer to PSN III.C.10-1 for Centronics interface switch settings for either serial or parallel operation.

PARALLEL TO SERIAL KIT 206-3046

TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#00902

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: BAND MOVEMENT FAILURES

The following procedures are critical when servicing a printer which is experiencing a band movement.

1. Cleaning the platen, band and rubber on pulleys (both idler and drive) will solve 95% of the band movement faults. All cleaning should be done with alcohol pads. If the cleaning procedure does not solve the problem then steps two and three must be taken.
2. Paper clamp solenoid face plate adjustment. Gap setting for this adjustment has been changed from .40 to .45 $+.12 -0$.
3. Band idler tracking adjustments. This adjustment is factory set however, when too much pressure on the idler tracking bearing is present, adjustment should be done Ref. 300 LPM Manual (DPC 245058B).

A method of determining if an excess amount of pressure on guide bearing is as follows:

- a. Enable print inhibit switch, open hammer bank and disable band cover interlock switch.
- b. Place the printer on line and in self test mode. At this point band should be turning.

A very slight amount of pressure on edge guide bearings should stop motion of bearing. If bearing continues to spin, band idler tracking adjustment is necessary.

TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#00902

I.A.1

GENERAL INFORMATION-PROCEDURAL-PARTS/PRICE/TOOL LISTS &
PROCEDURES.

TOPIC: CRIMP TYPE BNC & TNC CONNECTOR TOOLS

New crimp type BNC and TNC connectors are being used on all serial device cables now being shipped from manufacturing. To enable field personnel to fit these when required, two new tools are now available. They will be supplied initially on a per office basis and eventually on a per engineer basis.

The tools are: AMP hand crimp tool & die - WLI #726-9723
 PALADIN 3 blade stripper - WLI #726-9724
 (spare blade cassettes for stripper) WLI#
 726-9725)

The part numbers for the crimp-type BNC & TNC connectors are:

TNC crimp-on: WLI # 350-2113
BNC crimp-on: WLI # 350-2114

Further documentation will be distributed in the near future. If you have any problems regarding the supply of these items, please call Peter Norton in Lawrence X6168

2273

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#00916

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: _FAILURE_CODE_4Z_(38V_FAULT)

Data products has made some changes to the hammer drive PCB to correct this problem. The reason for the problem is the HWAFO signal level could go below the 6.2 ref. voltage of the hammer fire detection pp-amp. When no hammers are firing and an open hammer coil occurs, a 38V fault occurs. The fault can also occur during power up on master clear.

In order to correct this problem change the value of R2, R3 and R4 on the hammer drive PCB from 33K 5% to 15K 5%.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#00916

III.C.13

PERIPHERALS-PRINTERS/PLOTTERS-IMAGE PRINTER 211 (IP 41).

TOPIC: DEFECTIVE MASTERS

Engineering has discovered a batch of Royal masters that are defective. The defective masters batch number is 012209F11 and are packaged in a white box with red lettering.

The problem is the masters are 1/16 of an inch longer on one side than the other. Symptoms of the problems encountered concern the print quality. They are:

1. Very light print.
2. Blurred print.
3. Faded print.
4. Broken up print.
5. No print at all on the defective area of the master.

The bad masters can be easily recognized by observing the travel of the masters on the master carriage, one side will bow upward.

The problems that occur can be mistaken for optic, xerographic function, or mechanical problems.

If you have masters from this batch, return them to the place of purchase for exchange. If you have any questions, please call TAC.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#01223

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: BAND PRINTER MICROCODE PROBLEM P/N 726-1221 AND 726-1222)

Band printer microcode proms (P/N 726-1221 & 726-1222) are no longer on hold. These parts have been released for the following reason.

A very small portion of the installed base will be affected, however, all field personnel should be aware of the symptom.

When down loading the DAVFU memory on models 2273 & 2274, if a HEXOB statement is used, paper will continuously feed out of printer.

Negotiations to resolve this problem are presently being conducted with Data Products.

Ordering information and P/N's will be provided when available.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#01230

III.C.10 - PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND
PRINTER.

TOPIC: PARTS NEEDED FOR CONVERSION OF PARALLEL VERSION
BAND PRINTER 2273-1, 2273-2 TO SERIAL VERSION 5573, 5574.

PART NUMBER	DESCRIPTION	QUANTITY
1. 220-0148	Cable coaxial 25'	(1)
2. 279-0421	PCB/Assy.	(1)
3. 279-0429	Interface Conn.	(1)
4. 541-5003	Back Cover	(1)
5. 452-0192	Ground Plate Assy.	(1)

All of the above parts may be ordered under one number
(205-3049).

206-3646 PARALLEL TO SERIAL KIT

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#10127

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: 5574 CPU & MEMORY MOTHERBOARD

Some 7519 PCB's have been reaching the field with ECN# 13751 installed incorrectly.

Symptoms: Unable to load microcode, get format errors.

Look at L41, Pin 6. The wire or etch should go to an R.C. Network between A 2.2K ohms and A 33k ohms resistor. L41 pin 7 should go to L41 pin 4. This is the correct wiring. If you find this reversed, just swap L41 pin 6 to pin 7 and vice versa.

Also, some 15 M.F. filter capacitors have been installed backwards on 7519 CPU and memory motherboards and on 7520 data link & printer controllers, D3.

Look at the caps before plugging a new board in and reverse them if necessary.

WANG

LABORATORIES, INC.

CUSTOMER ENGINEERING
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NEWSLETTER

#10324

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: _BAND_PRINTER_HAMMER_BANK_ASSEMBLY_FLIGHT_TIME_ADJUSTMENT

Part Numbers	B-300	726-1192	Hammer bank assembly
	B-600	726-1208	Upper hammer bank
		726-1209	Lower hammer bank
		726-1112	Adjustment screw

A number of cases involving the breaking of flight time adjustment screws have been reported to the Home Office. These flight time adjustment screws are very delicate and extreme caution should be exercised when performing this adjustment.

Please take note of the following points.

- A. Make absolutely sure you are turning the correct adjustment screw for the test point you are on.
- B. Adjustment screws have a very limited amount of travel. (Do not force screw).
- C. If any adjustment screw should break, DO NOT DRILL OUT. Heat the tip of a smaller allen wrench and embed into broken plastic. Let cool for a few moments and try to remove the remainder of screw. If this procedure fails, replace with a new assembly and send the old assembly to the Home Office for repair.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#20209

IIC.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: DEFECTIVE LATCH ASSEMBLY & KEEPER B300/B600

THE CURRENT LATCH ASSEMBLY ON THE OPERATOR DOOR IS STRIKING THE RIBBON CARTIDGE WHICH CAUSES THE CARTRIDGE TO CRACK. IN ADDITION TO THIS, THE OPERATOR DOOR WILL NOT LOCK EASILY CAUSING OPERATOR FRUSTRATION. IN ORDER TO CORRECT THIS PROBLEM A NEW LATCH AND KEEPER ASSEMBLY HAS BEEN DESIGNED. THE TWO PARTS WILL BE SHIPPED AS A KIT AND WILL HAVE THE FOLLOWING PART NUMBER ASSIGNED: #726-1702, OEM #267451-001.

INSTALLATION INSTRUCTIONS WILL BE AVAILABLE AT A LATER DATE IN PRODUCT SERVICE NOTICE FORM.

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NEWSLETTER

#20629

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: PARALLEL 2273, 2273-2, AND SERIAL 5573, 5574 SWITCH
SETTING DIFFERENCES ON 726-1108 OEM P/N 257265-1
BAND PRINTER CENTRONICS INTERFACE PCB.

As called out in Product Service Notice III.C.10-3,
page 7, the four switches on the interface PCB 726-1108 for
serial interface band printers 5573 and 5574 should be set
as follows:

- | | |
|----------------------------|----------------|
| S1* Switch 4 ON | All others OFF |
| S2* Switches 2, 7 and 8 ON | All others OFF |
| S3* Switch 4 ON | All others OFF |
| S4* All switches OFF | |

As called out in ECN 19706, the above four switches
are set as follows when used in a parallel band printer
interface 2273-1 and 2273-2:

- | | |
|---------------------|----------------|
| S1* Switch 3 ON | All others OFF |
| S2* Switch 7 ON | All others OFF |
| S3* Switch 1 & 2 ON | All others OFF |
| S4* Switch 5 ON | All others OFF |

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#20706

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: DEFECTIVE HAMMERBANK BACKSTOP SCREWS

Data Products has discovered a process problem with hammerbank backstop screws.

SYMPTOM: The symptom may be recognized as either a missing or horizontally misregistered character on the first dozen lines of print. The symptom may occur after an hour period of inactivity in either idle or powered down mode.

CAUSE: Material used in the manufacture of backstop screws bonds itself to the hammer module, thereby causing a restriction in flight for a short period of time.

EIX: A unit exhibiting this symptom may be corrected by replacing the backstop screw associated with the failing column.

NOTE: There is no visual method of differentiating between a non-defective backstop screw and the defective type. However, all backstop screws in spares are of the non-defective type.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#20720

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: NEW POSITIVE BAND/RIBBON DRIVE FOR B300/B600 AND
MISCELLANEOUS NEW PART NUMBERS

Data Products Band Printer

Data Products has introduced several major improvements to the band and ribbon drive systems. These changes have been incorporated to improve print quality, product performance and reliability.

1. New Band Drive Motor OEM #263476-001 WLI #726-1728

A new band drive motor containing a larger armature mass within the motor provides increased torque to the band system.

Present drive assemblies require shimming in order to perform the final mechanical adjustments for band edge loading.

The new motor assembly utilizes a single spring loaded screw adjustment.

2. New Band Drive Pulleys OEM #257570-001 WLI #726-1729

The band drive system will utilize one piece rubber coated solid steel pulleys versus the old two piece type.

This design enhancement improves band stability thereby improving horizontal print registration.

Also the magnetic transducer sync output is stabilized which eliminates miscellaneous band sync faults.

Note: Idler and drive pulleys are identical, therefore one WLI part number is assigned.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#20720

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: NEW POSITIVE BAND/RIBBON DRIVE FOR B300/B600 AND
MISCELLANEOUS NEW PART NUMBERS (CONTINUED)

3. New Band Idler Assembly OEM# 263006-001, WLI# 726-1738

The band idler assembly has been redesigned to improve horizontal print registration.

A new band release handle allows the band idler and spring assembly to ride on two rails which run parallel to the throat gap.

Another major feature of the new idler assembly is the simple one screw adjustment for band tracking and edge guide load.

4. New Positive Ribbon Drive

Ribbon drive belt tension arm OEM# 263477-001 WLI#726-1739

Ribbon drive tension arm spring OEM# 263363-001 WLI#726-1740

Ribbon drive pulley OEM# 263458-001 WLI#726-1737

Ribbon drive belt OEM# 801669-006 WLI# 726-1730

Ribbon drive assembly OEM# 263455-01 WLI# 726-1731

The ribbon drive system has been changed from the present O-Ring friction belt drive to a new 132 tooth belt. The band motor pulley and ribbon drive pulley have been changed to use the new belt.

A positive ribbon drive system results due to the interlocking characteristics of the pulley and belt.

Another major feature of the drive assembly is a spring loaded ribbon belt idler. This provides for self-adjusting which automatically compensates for varying loads on the ribbon drive system by applying proper tension to the ribbon drive belt at all times.

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#20720

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: NEW POSITIVE BAND/RIBBON DRIVE FOR B300/B600 AND
MISCELLANEOUS NEW PART NUMBERS (CONTINUED)

5. Ribbon Movement Sensors OEM #267372-001 WLI #726-1727

A new harness assembly has been incorporated in the ribbon drive system.

Both the ribbon movement and ribbon jam sensor are part of this assembly.

The new addition is the ribbon jam sensor which shares the 06 status display with the ribbon motion fault.

6. New Common Timing & Status PCB OEM #263080-001 WLI#726-1107

A new timing and status PCB is presently in use on all B300/B600 Data Products band printers.

A portion of the circuitry design has been changed, however the newer type timing and status PCB is electrically compatible with all the older versions.

Note: *When new type timing and status PCB (263080-001) is used on Model B600 (5574/2273-2), a new set of headers must be used (see parts listing below).

Part Numbers

WLI #	PCB OEM #	B300 Header Kit LOC J2 & J4	B600 Header Kit LOC J2 & J4
726-1107	263080-001	257435-002	(WLI *257435-005 (WLI
726-1107	257520-001	257435-002	P.N. 257435-003 P.N.
726-1107	257325-001	257435-002	listed 257435-003 listed
726-1107	251185-001	257435-002	below) 257435-003 below)

All timing and status PCB's are electrically compatible (with the exception of headers J2 and J4), therefore one WLI part will be used.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#20720

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: NEW POSITIVE BAND/RIBBON DRIVE FOR B300/B600 AND
MISCELLANEOUS NEW PART NUMBERS (CONTINUED)

The following is a part number breakdown of all timing and status header kits in use.

B-300/Timing & Status Headers

OEM Kit #	OEM # on header J4	OEM # on header J2	WLI #	Usage/ Firmware/ Proms
1. 257435-001	810108-001	810106-001	726-1211	726-1217
	*251175-001	*247980-001		
2. 257435-002	810108-003	810106-003	726-1223	726-1221
	*251175-003	*247980-003		

B-600 /Timing & Status Headers

1. 257435-003	810108-004	810106-004	726-1212	7261218/ 726-1222
	*251175-004	*247980-004		
2.**257435-005	810108-006	810106-004	726-1726	7261218/ 726-1222
	*251175-006	*247980-004		

*Alternate Part Number

****Note*** Use only in 263080-001 timing and status PCB in Model (5574/2273-2). All remaining kits can be used in any timing and status PCB.

B-300 Hammer Drive Header

OEM Kit #	#On Header (Loc J18)	WLI#	Usage/ Firmware/ Proms
1. 257436-001	810107-001	726-1213	726-1217
	*247981-001		
2. 257436-002	810107-003	726-1224	726-1221
	*242981-003		
3. 257436-004	810107-004	726-1224	726-1221
	*247981-002		

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TECHNICAL ASSISTANCE CENTER
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#20720

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: NEW POSITIVE BAND/RIBBON DRIVE FOR B300/B600 AND
MISCELLANEOUS NEW PART NUMBERS (CONTINUED)

B-600 Hammer Drive Header

1. 257436-003	810107-002	726-1214	726-1218/ 726-1222
	*247981-002		

*Alternate Part Number

All above kits may be used on either 726-1101 and 726-1205
hammer drive PCB.

7. New Common Power Board B300/B600 OEM# 263040-001 WLI# 726-1219

Since the removal of the right hand solenoid eliminates the need for three solenoid clamp connectors on the circuit card, the new power PCB is equipped with only two.

The new power also contains some new circuitry which eliminates the use of discrete transistors.

If the new power PCB is used in a unit with three solenoids, the right hand cable must remain disconnected.

Existing power boards may be used in new printers with two solenoids, however, the right hand solenoid connector requires the use of a jumper plug.

Note Data Products does not install jumpers in locations W3 and W6 (263040-001 only) when PCB is shipped as a spare parts item.

When receiving a new type power PCB from the Home Office, be certain locations W3 and W6 contain jumpers.

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#20720

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: NEW POSITIVE BAND/RIBBON DRIVE FOR B300/B600 AND
MISCELLANEOUS NEW PART NUMBERS (CONTINUED)

8. Bottom of Form Guide OEM #257454 WLI #726-1736

A bottom of form guide is available for all Data Product band printers. This guide, a self-adhesive strip of mylar, attaches to the left-hand paper feed sprocket and extends downward along the left side of the print station.

Its function is to help maintain uniform paper positioning when the last form is no longer held in place by the paper clamps.

9. Misc New Parts Listings

Description	OEM #	WLI #
A. Paper out switch assembly B300	246381-002	726-1732
B. Paper out IC Hall effect B600	810205-001	726-1733
C. Paper out harness and IC ass'y B600	251127-002	726-1734
D. Cap pack aux. B600	251086-001	726-1735
E. Latch & keeper kit	267451-001	726-1702
F. Filter line 10 amp	-----	726-1220
G. Paper guide clip	247963-001	726-1225
H. Hinge door left	242580-001	726-1226
I. Hinge door right	242580-002	726-1227
J. Terminator PCB (parallel only)	257344-001	726-1228
K. Static paper eliminator kit	-----	728-0006
L. Cover printer w/foam & hard	257438-001/263388/201	726-1741
M. Door printer w/foam and hard	257416-001/251120-200	726-1742
N. Paper deflector	257219-001	726-1743
P. Ground Brush	251846-001	726-1744

CUSTOMER ENGINEERING
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NEWSLETTER

#20727

VI.A.1

VS SYSTEMS-MAINFRAMES-VS 60/80, WCS 60/80, VS (B).

TOPIC: PRINTER PROBLEMS WHEN GOING FROM O.S. 5.00.XX TO 5.01.XX

The VS 5.00.XX O.S. forms definition file (FORMDFFN in @SYSTEM@) is not completely compatible with 5.01.XX Operating System Releases. There have been reports of 5573 and 5574 Band Printer problems such as printers stopping in the middle of a printout, the wrong number of lines per page being printed or an incorrect number of lines per inch being printed. If Band Printer problems of this type are experienced under a 5.01.XX O.S., the following procedure should resolve them.

Run FORMCNTL in @SYSTEM@ and review all the defined forms. Press PF9 to modify each form, and then (without modifying anything) press ENTER to rewrite the form record. This will cause the record to be rewritten properly. Do the above for each defined form.

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CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#21116

III.C.10

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: DEFECTIVE PAPER FEED PULLEY FLANGE WLI P/N 726-1148 OEM
P/N 246240-001

A problem with the paper feed pulley has been identified.
The inboard flange either shatters or breaks loose.

A new pulley which is white in color is presently available.

The new pulley has a grip ring on the inboard flange which
prevents the flange from breaking loose.

The new pulley will be issued under the current WLI P/N
which is listed above.

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TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#30104

III.C.10 (3308)

PERIPHERALS-PRINTERS/PLOTTERS-DATA PRODUCTS BAND PRINTER.

TOPIC: DATA PRODUCTS 300 LPM & 600 LPM RIBBON DRIVE PIVOT ARM
ASSEMBLY (PART #726-1203)

When ordering a pivot arm assembly (part #726-1203), be aware that the return spring does not come with the pivot arm assembly. .

In the event a pivot arm return spring is required, order spring and retaining ring pack part #726-1163.

All the necessary hardware to install the pivot arm assembly will be contained in this package.

CUSTOMER ENGINEERING
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NEWSLETTER

#30726

3308

PERIPHERALS-PRINTERS/PLOTTERS-DATAPRODUCTS

TOPIC: TIMING & STATUS PCB/J2 & J4 HEADER INFORMATION

The purpose of this newsletter is to update a previous newsletter (#20720) with information regarding the strapping of headers J2 and J4.

A new timing and status PCB is presently in use on all B300/B600 Data Products band printers.

A portion of the circuitry design has been changed, however the newer type timing and status PCB is electrically compatible with all the older versions.

NOTE: *When new type timing and status PCB (263080-001) is used on Model B600 (5574/2273-2), a new set of headers must be used (see parts listing below).

Part Numbers

WLI #	PCB DEM #	B300 Header Kit LOC J2 & J4	B600 Header Kit LOC J2 & J4
726-1107	263080-001	257435-002	(WLI #257435-005 (WLI
726-1107	257520-001	257435-002	P.N. 257435-003 P.N.
726-1107	257325-001	257435-002	listed 257435-003 listed
726-1107	251185-001	257435-002	below) 257435-003 below)

All timing and status PCB's are electrically compatible (with the exception of headers J2 and J4), therefore one WLI part will be used.

The following is a part number breakdown of all timing and status header kits in use.

B-300/Timing & Status Headers

OEM Kit #	OEM # on header J4	OEM # on header J2	WLI #	Usage/ Firmware/ Proms
1. 257435-001	810108-001 *251175-001	810106-001 *247980-001	726-1211	726-1217

Header wiring:

J4	J2
1 to 24	1 to 2
3 to 23	2 to 5
5 to 21	3 to 9
6 to 20	4 to 14
7 to 19	5 to 6
8 to 18	6 to 11
9 to 16	7 to 12
11 to 13	8 to 15
12 to 14	

2. 257435-002 810108-003 810106-003 726-1223 726-1221
 *251175-003 *247980-003

Header wiring:

<u>J4</u>			<u>J2</u>		
1	to	24	1	to	2
3	to	23	2	to	5
5	to	21	3	to	9
6	to	20	4	to	14
7	to	19	5	to	11
8	to	17	6	to	13
9	to	16	7	to	8
12	to	13	7	to	9
13	to	18			

B-600 /Timing & Status Headers

OEM Kit #	OEM # on header J4	OEM # on header J2	WLI #	Usage/ Firmware/ Proms
1. 257435-003	810108-004	810106-004	726-1212	726-1218/ 726-1222
	*251175-004	*247980-004		

Header wiring:

<u>J4</u>			<u>J2</u>		
2	to	24	1	to	12
3	to	22	2	to	11
4	to	21	2	to	3
6	to	12	3	to	4
8	to	11	5	to	6
9	to	15	6	to	13
10	to	19	7	to	10
13	to	17	8	to	9

2. **257435-005	810108-006	810106-004	726-1726	726-1218/ 726-1222
	*251175-006	*247980-004		

Header wiring:

<u>J4</u>			<u>J2</u>		
2	to	12	1	to	12
#3	to	22	2	to	11
4	to	21	2	to	3
6	to	20	3	to	4
8	to	11	5	to	6
9	to	15	6	to	13
10	to	19	7	to	10
13	to	17	8	to	9
##22	to	24			

36.5K resistor
 ## 40.2K resistor

*Alternate Part Number

****Note:** Use only in 263080-001 timing and status PCB in Model (5574/2273-2). All remaining kits can be used in any timing and status PCB.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#40417

3308

PERIPHERALS-PRINTERS/PLOTTERS-DATAPRODUCTS

TOPIC: POSI-DRIVE, RIBBON SLIP-CLUTCH ASSEMBLY

Dataproducts has introduced a Slip-Clutch for use in the Posi-Drive ribbon systems. This includes all B-series Band Printers with the following Wang model designations 2273-1, 2273-2, 5573 and 5574.

The new Slip-Clutch is designed to disengage drive to the ribbon in any condition which might affect normal ribbon stuffing.

The early type Slip-Clutch assembly (silver in color) has been found to be defective and will fail after a very short period of operation.

A newer type Slip-Clutch assembly has been designed (brass in color) as a replacement for the earlier defective Slip-Clutch.

Documentation reflecting the changes involving the newer type Slip-Clutch assembly will be incorporated into the Dataproducts service manuals. The OEM and WLI part numbers for the new Slip-Clutch are as follows: OEM 800295-019 and WLI 726-1554. When ordering the Slip-Clutch assembly, use only the OEM numbers until May 1, 1984. The 726 series number assigned to the Slip-Clutch will not be on the corporate data base until May 1, 1984.

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TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#40814

3308

PERIPHERALS-PRINTERS/PLOTTERS-DATAPRODUCTS

TOPIC: UPGRADE FOR 5574 PRINTER TO 5574-1

An upgrade from the existing model 5574 Band Printer to model 5574-1 Band Printer will be available soon. It will incorporate 64K of memory to allow installation on an Alliance system.

Upgrade Kit Number 206-1296
Documentation part number is: 729-0438-A1
 Publication Update Bulletin

The bulletin describes how to install hardware in the 5574 Band Printer for use on the Alliance system. Once the hardware is installed, this printer requires a minimum release level of 4.N peripherals for Alliance and 6.4 peripherals for OIS. This will be a controlled release to ATOMs only and must be acquired on a per customer basis. VS release will follow in FY85 Q2.

The device type for this printer is 314

Switch settings: *Switch (SW 1) (1, 2, 3, 5, 7, and 8 "OFF")
on the SIBLINK : (4 and 6 "ON")*
210-8307A PCB : *Switch (SW 2) (1, 2, 3, 4, 5, 6, 7, & 8 "OFF")
 *Switch (SW 3) (1 & 2 "ON") and (3 & 4 "OFF")

The following two PCBs should be added to the original RSL for the printer. The additional parts list includes all parts that are added to the original parts list by the upgrade.

5574-1 DataProducts Printer RSL

DESCRIPTION

Siblink II PCB
Siblink Interface PCB

PCB

210-8307A
210-7780

Additional part numbers

DESCRIPTION

Siblink Interface power cable
DP to Wang interface 40 pin ribbon cable
Coax data connector cable assembly
Coax to Interface jumper cable

CABLE

220-2109
220-3368
220-2107
220-2108

CUSTOMER ENGINEERING
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NEWSLETTER

#40821

3317

PERIPHERALS-PRINTERS/PLOTTERS-DPC 3000

TOPIC: FCC INTEGRITY FOR THE 5574-1 BAND PRINTER UPGRADE KIT

This TAC Newsletter must be used in conjunction with the Publication Update Bulletin (PUB) when upgrading a 5574 to a 5574-1 Band printer. Only by following these instructions will the 5574-1 Band Printer maintain FCC integrity.

A ground plate (part # 452-0359) will be included in the upgrade kit and must be installed to ensure this printer meets FCC standards.

1. First install the Siblink upgrade kit by following the instructions in PUB (Part Number 729-0438-A1).
2. The cable coming from the Forms Control PCB (OEM part number 256440-001) must be plugged into (J1) of the Dataproducts Interface PCB (OEM part number 257265-001), and must be routed down and out to the side between the metal Siblink enclosure and the Dataproducts Interface PCB. It must not go over the Siblink enclosure as shown in figure 6 of the PUB.
3. The cable coming from the Control panel must be plugged into (J4) of the Dataproducts Interface PCB, and must be routed down and out to the side between the metal Siblink enclosure and the Dataproducts Interface PCB. It must not go over the Siblink enclosure as shown in figure 6 of the PUB.
4. While facing the printer from the rear, install the ground plate on the printer. Located to the right of the hammer driver PCBs is a screw holding a metal plate to the top of the fan housing that must be removed now and replaced once the ground plate is in place. To orient the ground plate, the large hole in the ground plate, must line up with the large hole in the same metal bracket that the screw was just removed from. This ground plate will be held in place by one screw in the top right of the siblink assembly and the one screw that held the metal plate to the top of the fan housing. This will secure the ground plate from the Siblink enclosure to printer and ensure a positive ground to the Siblink enclosure.

NOTE: To ensure FCC requirements are maintained, you must follow this procedure.

CUSTOMER ENGINEERING
TECHNICAL ASSISTANCE CENTER
NEWSLETTER

#41009

3308

PERIPHERALS-PRINTERS/PLOTTERS-DATAPRODUCTS

TOPIC: FCO 1108, DATAPRODUCTS

FCO 1108, released September 19, 1984, documents Dataproducts FCO 6651. One surge resistor is changed in the B300 pedestal printer. The reason for the change is that the possibility exists that terminals on the CRT Breaker Surge Resistor may become loose because of improper crimping. FCO Kit #728-0130 will be available October 1, 1984. To obtain it, complete a CEMT form using the instructions outlined in the FCO. Do not place a routine order for this kit; it will be cancelled automatically. Distribution of this kit is restricted to the serial number ranges for units affected.

WANG

TECHNICAL SERVICE BULLETIN
SECTION: HardWare Technical

NUMBER: HWT 5208 REPLACES: N/A DATE: 10/15/85 PAGE 1 OF 1

MATRIX ID. 3308 PRODUCT/RELEASE# 5574-1

TITLE: 5574-1 Centronics Interface Board Jumper and Sibling Cable Grounding

PURPOSE:

1. To inform the field the Interface board on the 5574-1 may require a jumper to operate properly.
2. To inform the field that the end of the sibling cable at plug P1 may touch the sibling mounting plate and short to ground.

EXPLANATION:

1. The Centronics interface board in the 5574-1 band printer requires a jumper to IPL properly. The jumper is installed at location U20 pin 5 and runs to J5 pin 1 on the Centronics interface board. This change affects the switch settings. The recommended switch settings for the Centronics interface board are as follows:

<u>Switch Bank</u>	<u>Switch On</u>
1	3
2	4
3	-
4	-
<u>All Other Switches Off</u>	

This change is also applicable to band printers intended for installation on Alliance systems.

2. The band printer upgrade kit (Part No. UJ-1296) which upgrades 5574 to 5574-1 may have a sibling cable that touches the sibling mounting plate (Wang Part No. 452-0329). This same upgrade can be factory installed and have the same problem. The 40-pin ribbon cable (Wang Part No. 220-3368) which connects J2 of the interface board (210-7780) to plug P1 for the sibling board (210-8307) may ground to the sibling mounting plate. The cable end at plug P1 may extend well past the side of the plug and touch the mounting plate, grounding the signals. To prevent grounding, a length of electricians's tape should be placed in the area on the mounting plate where plug P1 connects to the sibling board. This will prevent grounding the cable end. The Manufacturing process will be changed to ensure this problem will not occur in the future.

GROUP: Peripheral Hardware Support Group MAIL STOP: 0125

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TECHNICAL SERVICE BULLETIN
SECTION: Hardware Technical

NUMBER: HWI XXXX

REPLACES: N/A

DATE: 01/26/86 PAGE 1 OF 2

MAIRIX ID. 3308

PRODUCE/RELEASE# B300/600

TITLE: Ribbon Weld Skipover feature

Purpose:

To announce to the field the Ribbon Weld Skipover feature installed on new B300/600 printers. Additionally to distinguish between the old /26-1102 (Interlock Transition board) and the new /26-1102-1 (interlock transition board)

Explanation:

The Ribbon-Weld-Skipover feature causes the printer to accelerate the ribbon-weld-section of the ribbon past the print area and into the ribbon cartridge. Printing is suspended during ribbon movement. This is done to prevent printing on the ribbon weld. This feature works using Dataproducts ribbons only.

A reflective sticker is mounted near the ribbon weld. This sticker is sensed by a sensor mounted on the ribbon guide post, on the right hand side, near the band transducer. Once the weld is past the print area, printing is resumed. The ribbon-weld-skipover feature can be defeated by inserting a jumper in W1 on the Interlock transition board. (726-1102-1)

Construction:

The sensor is mounted on the right hand rear ribbon post. The sensor is cabled to the interlock transition board. At the interlock transition board the cable plugs into J4. The interlock transition card cable is permanently mounted on the circuit card (/26-1102-1).

Operation:

The ribbon weld sensor is composed of two wires separated by a quarter inch. The reflective strip shorts the two strips to notify the printer the weld section will pass in front of the print area. Printer software then takes over to move the ribbon weld past the print area. The printer then resumes printing once that is accomplished.

Maintenance:

Failures with this new circuit occur due to ink build up between the two shorting strips. Ink deposits conduct enough electrical current to cause activation of the chips on the Interlock Transition board. When this happens the printer fails to print. The printer will ready but no printing will take place. Jumper W1 on the Interlock transition board (726-1102-1) is provided to defeat the ribbon weld skipover feature.

Ribbons:

Wang Direct does not plan to offer to Wang customers ribbons with the ribbon weld skipover feature. Dataproducts has inadvertently shipped some printers with ribbons that have the feature installed. Wang does not recommend the use of these ribbons. Customers are urged to use Wang ribbons on Wang printers.

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TECHNICAL SERVICE BULLETIN
SECTION: HardWare Technical

NUMBER: HWT 6039 REPLACES: N/A DATE: 03/04/86 PAGE 1 OF 2

MATRIX ID. 3308 PRODUCT/RELEASE# 5573/74

TITLE: Ribbon Weld Skipover Circuit • THE INTERLOCK XSTION B20

PURPOSE:

To announce to the field the ribbon-weld-skipover circuit installed on new B300/600 printers. Additionally, to distinguish between 726-1102 (Interlock Transition Board) and 726-1102-1 (Interlock Transition Board).

EXPLANATION:

The ribbon-weld-skipover circuit causes the printer to accelerate the ribbon-weld-section of the ribbon past the print area and into the ribbon cartridge. Printing is suspended during ribbon movement. This is done to prevent printing on the ribbon weld. This feature works using Dataproducts' ribbons only.

A reflective sticker is mounted near the ribbon weld. This sticker is sensed by a sensor mounted on the ribbon guide post, on the right-hand side, near the band transducer. Once the weld is past the print area, printing is resumed. The ribbon-weld-skipover circuit can be defeated by inserting a jumper in W1 on the interlock transition board (726-1102-1).

Construction:

The sensor is mounted on the right-hand front ribbon post. The sensor is cabled to the interlock transition board. At the interlock transition, the cable plugs into J4. The interlock transition card cable is permanently mounted on the circuit card (726-1102-1).

Operation:

The ribbon weld sensor is composed of two wires separated by a 1/4 inch. The reflective strip shorts the two strips to notify the printer the weld section will pass in front of the print area. Printer software then takes over to move the ribbon weld past the print area. The printer then resumes printing once that is accomplished.

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TECHNICAL SERVICE BULLETIN
SECTION: HardWare Technical

NUMBER: HWT 6039 REPLACES: N/A DATE: 03/04/86 PAGE 2 OF 2

MATRIX ID. 3308 PRODUCT/RELEASE# 5573/74

TITLE: Ribbon Weld Skipover Feature

EXPLANATION (cont'):

Maintenance:

Failures with this new circuit occur due to ink buildup between the two shorting strips. Ink deposits conduct enough electrical current to cause activation of the chips on the interlock transition board. When this happens, the printer fails to print. The printer will ready but no printing will take place. Jumper W1 on the interlock transition board (726-1102-1) is provided to defeat the ribbon-weld-skipover feature.

Ribbons:

Wang Direct does not plan to offer to Wang customers ribbons with the ribbon-weld-skipover feature. Dataproducts has inadvertently shipped some printers with ribbons that have the feature installed.

GROUP: Peripheral Hardware Support Group MAIL STOP: 0125

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TECHNICAL SERVICE BULLETIN

SECTION: HardWare Technical

NUMBER: HWT 7101 REPLACES: N/A DATE: 06/30/87 PAGE 1 OF 2MATRIX ID. 3308 PRODUCT/RELEASE# 5573/4/5 Band PrintersTITLE: Removal of Broken Backstop-Screws**Purpose:**

To inform the field about the correct procedure for removing a backstop-screw. This procedure is applicable to hammerbanks for the 5573, 5574 and 5575 band printers.

Explanation:

Backstop-screws (sometimes called hammer flight-time screws) are easily removed using the following procedure. This procedure is for Dataproducts hammerbanks (part number 726-1192, 5573; 726-1210, 5574 and 726-3615, 5575). The procedure should be performed with the hammerbank removed from the printer.

CAUTION: DO NOT ATTEMPT TO DRILL OR USE ANY OTHER DEVICE TO REMOVE BACKSTOP-SCREWS.

No special tools are required, however a 99-20 allen wrench and soldering iron with the tip removed will aid in the removal of broken backstop-screw.

Procedure:

1. Heat an 99-20 allen wrench and insert into the end of the broken backstop-screw. This is accomplished as follows:

The allen wrench can be found in the CE tool bag.

Remove the soldering tip from the soldering iron and insert the allen wrench into the iron.

Allow the soldering iron to heat the wrench for several minutes, enough to melt the plastic screw, then insert the wrench into the broken end of backstop screw.

Allow the allen and screw combination to cool for a minute or so until the plastic has frozen around the allen wrench.

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TECHNICAL SERVICE BULLETIN
SECTION: HardWare Technical

NUMBER: HWT 7101 REPLACES: N/A DATE: 06/30/87 PAGE 2 OF 2
MATRIX ID. 3308 PRODUCT/RELEASE# 5573/4/5 Band Printers
TITLE: Removal of Broken Backstop-Screws

Procedure cont'd:

2. Gently turn the allen wrench counterclockwise until the screw is free of the hammer bank.
3. Remove the broken backstop-screw from the allen wrench and discard.
4. Install new backstop-screw and adjust as prescribed in the band printer maintenance manual (5573/4 manual p/n 741-0432 or 5575 manual p/n 729-1272).

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TECHNICAL SERVICE BULLETIN
SECTION: HardWare Technical

WANG

NUMBER: HWT 8057 REPLACES: _____ DATE: 06/21/88 PAGE 1 OF 3

MATRIX ID. 3308 PRODUCT/RELEASE# 5574-1

TITLE: Centronics Interface Boards Switch Settings

PURPOSE:

To disseminate Centronics Interface Board switch settings to the field for the 5574-1 printer.

EXPLANATION:

Although the 5574 and 5574-1 printers are mechanically the same there are electrical and electronic differences. One of those differences is switch settings on the Centronics Interface board. This TSB presents 5574-1 Centronics interface board switch settings only. Switch settings for other Band printers may be found in CE Service Handbook, WL/PN 729-1095-A.

The switch settings provided below, in table 1, are for the 5574-1 Centronics Interface board only and should not be used for any other printer.

Table 1

* SWITCH	* SWB 1	* Description	*	

** 1	** off	* VFU on= VFU is installed	*	*
** 2	** off	* Paper instruction off when sw 1 is off	*	*
** 3	** on	* Data 7/8 lines on=8	*	*
** 4	** on	* Enable/Disable Buffer Clear on=Hi true	*	*
** 5	** off	* Enable/Disable Hi/Lo Active State	*	*
** 6	** off	* Enable/Disable data/parity line	*	*
** 7	** off	* Enable/disable Paper Instruction line	*	*
** 8	** off	* Enable/Disable Parity error signal	*	*

Note: SWB=Switch bank. A row of four/eight switches in same housing.
Other variations of switch settings may work for a given printer environment but not for all environments. These settings work for both DP and WP printer environments.

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TECHNICAL SERVICE BULLETIN
SECTION: HardWare Technical

WANG

NUMBER: HWT 8057 REPLACES: _____ DATE: 06/21/88 PAGE 2 OF 3
MATRIX ID. 3308 PRODUCT/RELEASE# Band Printer
TITLE: Centronics Interface Board Switch Settings

EXPLANATION: (continued)

Switch settings for other Band printers may be found in CE Service Handbook, WL/PN 729-1095-A.

The switch settings provided below, in table 2, are for the 5574-1 Centronics Interface board only and should not be used for any other printer.

Table 2

* SWITCH	*	SWB 2	*	Description

** 1	**	off	*	Enable/Disable CR and line feed
** 2	**	on	*	sws 2&3 determine line skipover
** 3	**	off	*	See table 3
** 4	**	off	*	Enable/Disable printing to bottom of page
** 5	**	off	*	Enable/Disable Hi/Lo Active State
** 6	**	off	*	Enable/Disable data/parity line
** 7	**	on	*	Enable/disable Paper Instruction line
** 8	**	on	*	Enable/Disable Parity error signal

Table 3

+++++			
+ Sw2	+ Sw3	+ Lines skipped	+
+++++			
+ off	+ off	+ 3 line skipover	+
+ on	+ off	+ 0 line skipover	+
+ off	+ on	+ 6 line skipover	+
+ on	+ on	+ 4 line skipover	+
+++++			

GROUP: Peripherals Support

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TECHNICAL SERVICE BULLETIN
SECTION: HardWare Technical

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NUMBER: HWT 8057 REPLACES: _____ DATE: 06/21/88 PAGE 3 OF 3
MATRIX ID. 3308 PRODUCT/RELEASE# 5574-1 Printer
TITLE: Centronics Interface Board Switch Settings

EXPLANATION: (continued)

Switch settings for switchbanks 3 & 4 are listed below. For detailed description of all switches mentioned in this TSB consult Band Printer Maintenance manual, Wang p/n 741-0432, pages 2-33 through 2-50.

Table 4

```
*****
* SWB 3 * * Description *
*****
** off *1* Controls VFU skipover operation *
** off *2* Controls print when feed command received *
** off *3* Controls double spacing on line fd command *
** off *4* Data Buffer full print control *
** off *5* Tape read control *
** off *6* Not used *
** off *7* Not used *
** off *8* Not used *
*****
```

Table 5

```
*****
* SWB 4 * * Description *
*****
** off *1* Not used *
** off *2* Not used *
** off *3* Not used *
** off *4* Not used *
** off *5* Top of Form control during skipover *
** off *6* Not used *
** off *7* Not used *
** off *8* Not used *
*****
```

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WANGTECHNICAL SERVICE BULLETIN
SECTION: HardWare TechnicalNUMBER: HWT 9032 REPLACES: _____ DATE: 02/21/89 PAGE 1 OF 1MATRIX ID. 3308 PRODUCT/RELEASE# 5573/74TITLE: Error Code '41' Paper Motion Fault

PURPOSE:

To inform the field of a known cause for paper motion faults when installing the 726-1219 Power board, into the 5573 or 5574 band printer.

EXPLANATION:

CSO Repair Strategy has found that the 726-1219 Power board is often returned as defective with "Error Code '41' Paper Motion Fault" indicated on the repair tag. This fault will be generated when one of the paper clamp coils is disconnected from the Power board. The 5573 printer utilizes three paper clamp coils while the 5574 printer uses only two. Therefore, this error occurs most often when installing the Power board into a 5574 printer. Because of this, all 726-1219 Power boards are now shipping from CSO Logistics with a shunt (WLI # 220-2588) installed on connector J-3C. This shunt should be removed prior to installing the board into a 5573 printer. In addition, a two-to-one paper clamp cable (WLI # 220-2588) is also available as a field retrofit for the 5573 printer. With the two-to-one cable installed, it is not necessary to remove the paper clamp shunt.

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